



1131 South College Street
Auburn, AL 36832
(334) 887-3400
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FAQ's - Maintenance

1. What do I do if there is an emergency?

The office phone is answered 24 hours a day. An answering service picks up after hours and will be able to help you. Of course, you may always call the Auburn Police Department for serious emergencies.

2. What if I have a maintenance emergency?

Call the front office phone immediately (334) 887-3400 and we will contact the maintenance staff and have them fix the problem.

3. What is considered an emergency?

An emergency is when there is a fire, lack of electricity, lack of water, flooding, and/ or broken pipes. All broken or non-working locks, doors, and/ or windows are also considered an emergency. Lack of heat when the temperature outside is below 50 degrees Fahrenheit or lack of air conditioning when the temperature outside is above 85 degrees Fahrenheit are both considered emergencies.

****We are happy to answer any other questions you might have. Please call the office at (334) 887-3400 to reach a leasing professional.***