



1131 South College Street
Auburn, AL 36832
(334) 887-3400
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FAQ's - Policies

1. Can friends and visitors spend the night?

Per our lease agreement a guest or visitor may stay for a limited number of nights.

2. Is there a time limit on how long friends and visitor can stay?

Per our lease agreement a friend or visitor may stay no more than three consecutive nights in your apartments.

3. What about renter's insurance?

We strongly recommend that you purchase rental insurance from your insurance provider. Rental insurance will protect the items in your apartment in the events there is a fire, flood, or theft. Most students are covered under their parent's homeowner's insurance so that would be a good place to start looking.

4. When is rent due?

Per our lease agreement rent is due on the first day of each month.

5. What is rent late and what are the late fees?

Per our lease agreement rent is late on the fourth day of each month. There is \$35 late fee attached automatically to the rent on the fourth and will accrue an additional \$5 each day after the fourth.

6. May I decorate my apartment?

You are more than welcome to decorate your apartment as you and your roommates see fit. However, you must receive permission from the office before you do any kind of painting. All colors must be approved by the manager. We ask that you fill any picture holes before vacating your unit.

7. May I bring my own furniture?

You may bring your own furniture. However, if you pay for a furnished unit you may not remove any Auburn Trail furniture without our consent because you are responsible for that furniture per your lease agreement.

8. What comes with an unfurnished unit?

All built-in units and shelves will remain as will the major kitchen appliances: refrigerator, stove, dishwasher, microwave, and full-size washer and dryer.

9. May I sublease my apartment home?

Yes. The new tenant must pay the application fee, hassle-free fee, and a security deposit if applicable.

10. Do you provide parking for me and my guests?

Yes. We issue each resident one parking sticker at the beginning of each year. This allows the resident to park in any legal parking space on property. If the parking sticker is lost or removed you may purchase a new one for \$30. Guests have designated guest areas. Any vehicles found violating parking specifications will be towed at owner's expense. Auburn Trail tows 24 hours a day 7 days a week.

11. May I bring a pet?

We only allow cats, dogs, and fish on our property. Cats and dogs must be at least one year old, weigh 25 pounds or less, spayed or neutered, and cats must be declawed. Fish must be in a tank that is 10 gallons or less. There is a \$300 non-refundable pet fee and \$20 per month per pet rental fee. **Certain restrictions apply.*

12. What if my neighbors are loud?

You can either call down to the office and file a noise complaint or call the police.

13. What kind of activities do you plan for your residents?

Check out the resident's corner <http://rc.auburn-trail.com>.

****We are happy to answer any other questions you might have. Please call the office at (334) 887-3400 to reach a leasing professional.***